

Welcome to CCAPeds

Welcome to Comprehensive Childcare Associates! We are honored that you have chosen us as your child's pediatric care team.

Our goal is to provide timely, effective, compassionate, patient-centered care. We offer equal access to all of our patients.

Our Pediatric Providers...

- All have extensive training and years of pediatric experience.
- Pediatricians are all certified by the American Board of Pediatrics and are actively engaged in the Maintenance of Certification Program (MOC).
- Nurse Practitioners are all certified by the Pediatric Nursing Certification Board and maintain their certification annually.
- Feel privileged to be able to help care for your family.

On-Site Resources

- A team of experienced nurses to provide care coordination, telephone, and secure electronic messaging support.
- Nurses on staff with extensive lactation training and experience to assist with breastfeeding questions or challenges.

Behavioral Health Care

- Experienced in caring for and managing many behavioral and mental health concerns including ADHD, Autism, Anxiety and Depression.
- Referrals to established physicians, psychologists, counselors, therapists, clinics, and agencies based on individual needs and insurance coverage.

Facility Information

Office Hours

Monday: ----- 8:00am - 5:00pm
(closed 12:30-2:00pm)

Tuesday - Friday: ---- 8:00am - 5:00pm
(closed 12:30-1:30pm)

Saturday: ----- 8:00am - 12:00pm
(call for same day appointment)

Major Holidays: Closed

Walk-In Clinic Hours

Monday - Friday: ---- 8:00am to 8:30am
(first come, first served)

Major Holidays: Closed

Same day appointments are available for illness or urgent concern.

By phone:

Phones are answered from **8:00am to 4:00pm**

Monday through Friday

(except during closures as listed above).

- Beginning at 8:00am every Saturday, excluding major holidays.
- For non-urgent calls, front desk and nurse voicemail is available for each office, messages will be returned as soon as possible.
- Calls received after normal business hours are routed to our answering service.
- For urgent matters that cannot wait until we are open, the on-call clinician will be paged and your call will be returned.

On the Web:

Please visit us online at www.ccapeds.com.

Here you can find:

- Important documents
- Growth & development information sheets
- Links to recommended websites
- Blog site for timely updates

Visit us on Facebook:

<https://www.facebook.com/OfficialCCAPedsSRQ>

Electronic Patient Portal

You may contact us 24/7 via secure electronic messaging through our patient portal. A link to the patient portal is located on the main page of our website. Through the portal you can message us to:

- Request medication refills
- Request school and sports forms
- Request non-urgent clinical advice
- Ask billing questions
- Review summaries of office visits including labs done in office
- Obtain current prescription list
- Obtain other pertinent medical records through MyChart
- View Health Education materials relevant to your child

What we ask of our patients:

- Please bring your most current insurance card to every visit.
- Please inform us of any changes to your contact information.
- Please bring a list of the medications your child is taking (prescription, over-the-counter, vitamins and herbals) and any changes since your last visit.
- Please inform us of any allergies or changes to allergies at each visit.
- Please let us know about any recent visits to emergency departments, urgent care, specialists, or other health care providers. Always inform these providers that we are your primary care provider so that records will be sent to us.
- Please be prepared to update us on changes in your family, including health status.

Patient Portal Registration

Follow the link on our website!

<https://www.ccapeds.com/patient-portal>

This will open the secure portal:

<https://patientportal.intelichart.com>

Once here:

Follow registration instructions that you received with your child's PIN.
Adolescents (ages 12 and up) will need their own email address for registration.



We are proud to be recognized by the
**National Committee for
Quality Assurance (NCQA)**

as a

Patient-Centered Medical Home

- Only a small percentage of primary care practices in the U.S. have achieved this recognition.
- Our goal is to be your partner in health care by serving as your medical home. We are committed to allowing you to designate your provider of choice.

The Patient-Centered Medical Home Model:

- **Comprehensive care** by a team of professionals working together.
- **Patient-centered**, respecting the importance of patient and family needs and preferences.
- **Coordinated care** to assist with referrals and help ensure needs are met in a timely manner.
- **Accessible**, with extended office hours and availability via both the telephone and secure electronic messaging.
- **Quality and safety**, with our clinicians working hard to stay current on the most recent pediatric evidence-based guidelines.

Comprehensive Childcare Associates (941) 955-5191
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2447 Sycamore Street, North Port, Florida 34289

Comprehensive
Childcare Associates



PEDIATRIC MEDICINE

Welcome!

Tel: (941) 955-5191
www.ccapeds.com



**Your Trusted NCQA Recognized
Patient-Centered
Medical Home Provider**